

### **How to Report Fraud**

Contact us immediately using the following number if you think your Dillard's Card has been compromised. Please have your account information and details about the suspected fraud available when you call.

### **Lost or stolen credit card or suspicious credit card transactions**

Call Customer Service at **1-866-834-6294**, 24 hours a day, 7 days a week.

### **Suspicious activity with an online service**

Call Customer Service at **1-866-834-6294**, 24 hours a day, 7 days a week.

- For an online transfer you didn't authorize
- For an erroneous Recurring Payments transaction

### **Suspicious email received, but did not respond**

Immediately forward suspicious emails that appear to be from Wells Fargo to:  
[reportphish@wellsfargo.com](mailto:reportphish@wellsfargo.com)

You will receive an automated confirmation.

*Please note that due to technical reasons, some email messages forwarded to [reportphish@wellsfargo.com](mailto:reportphish@wellsfargo.com) may be rejected by our server. If this occurs, please delete the suspicious email. Wells Fargo regularly detects fraudulent emails and websites. Thank you for taking steps to protect your personal and financial information.*

### **Confidential information provided to a suspicious website, text, phone call or email**

If you provide confidential information such as Social Security number, username, or password, etc. to a suspicious website, text, phone call or email, call Customer Service at **1-866-834-6294**, 24 hours a day, 7 days a week.